

## **REFUND POLICY**

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Your full refund will be issued once we have received and examined the matter at our office. Once the matter has been resolved and satisfactory, the full refund will be initiated. The method of refund will be processed depending on your original payment method:

Online Bank Transfer, full refunds will be credited into your bank account via online bank transfer, which should be posted within 3-5 business days.

Credit card refunds services, refunds will be sent to the card-issuing bank.

Kindly contact your card-issuing bank with regards to the duration of the credit refunds.