

TERMS AND CONDITION

Welcome to **Sentosa Jaya Capital Sdn Bhd ("SJC")** for online store. Terms and conditions stated below applies to all visitors and users of **sentosajayacapital.com.my**. You are bound by these terms and conditions if you're on **sentosajayacapital.com.my**.

General

The content of terms and conditions may be change, move, or delete at any time. Please note that **SJC** have the rights to change the contents of the terms and conditions without any notice. Any violation of rules and regulations of these terms and conditions, **SJC** will take immediate actions against the offender(s).

Site Contents & Copyrights

Unless otherwise noted, all materials, including images, illustrations, designs, icons, photographs, video clips, and written and other materials that appear as part of this Site, in other words "Contents of the Site" are copyrights, trademarks, trade dress and/or other intellectual properties owned, controlled, or licensed by **SJC**.

Comments and Feedbacks

All comments and feedbacks to **SJC** will be remain **sjcpital@sentosajayacapital.com.my**.

User shall agree that there will be no comment(s) submitted to the **SJC** will violate any rights of any third party, including copyrights, trademarks, privacy of other personal or proprietary right(s). Furthermore, the user shall agree there will not be content of unlawful, abusive, or obscene material(s) submitted to the site. User will be the only one responsible for any comment's content made.

Product Information

We cannot guarantee all actual products will be the same shown on the monitor as that is depending on the user monitor.

Newsletter

User shall agree that **sentosajayacapital.com.my** may send newsletter regarding the latest news/products/promotions etc through email to the user.

Indemnification

The user shall agree to defend, indemnify, and hold **SJC** harmless from and against any and all claims, damages, costs and expenses, including attorneys' fees, arising from or related to your use of the Site.

Link to other sites

Any access link to third party sites is at your own risk. **SJC** will not be related or involve to any such website if the user's content/product(s) got damaged or loss have any connection with third party site.

Inaccuracy Information

From time to time, there may be information on sentosajayacapital.com.my that contains typographical error, inaccuracies, omissions, that may relate to product description, pricing, availability, and article contents. We reserve the rights to correct any errors, inaccuracies, change or edit information without prior notice to the customers. If you are not satisfied with your purchased product(s), please return it back to us with the invoice.

Termination

This agreement is effective unless and until either by the customer or **SJC**. Customer may terminate this agreement at any time. However, **SJC** may also terminate the agreement with the customer without any prior notice and will be denying the access of the customer who is unable to comply the terms and conditions above.

Refund Policy

Your full refund will be issued once we have received and examined the matter at our office. Once the matter have been resolve and satisfactory, the full refund will be initiated. The method of refund will be processed depending on your original payment method:

Online Bank Transfer, full refunds will be credited into your bank account via online bank transfer, which should be posted within 3-5 business days.

Credit card refunds services, refunds will be sent to the card-issuing bank.

Kindly contact your card-issuing bank with regards to the duration of the credit refunds.

Payments

Payment can be made through various payment methods we have available, such as Visa, MasterCard or online payment methods. Payments cards (credit cards or debit cards) are subject to validation checks and authorization by Your card issuer. If we do not receive the required authorization, we will not be liable for any unsuccessful transactions.